



Accommodating business expansion with a reliable and reduced-cost solution

Samvardhana Motherson Reflectec (SMR) is one of the largest manufacturers of rearview mirrors for passenger cars in the world. The company develops, produces and distributes exterior mirrors, interior mirrors, blind spot detection systems and a wide range of other automotive components.

Having secured lucrative contracts with numerous key automotive names, SMR have developed a clear strategy for geographic expansion into expanding

global markets. Combining this strategy with experience and resources, SMR is capable of setting up fully-equipped factories anywhere in the world within a very short time frame.

When this rapidly increasing international presence prompted SMR to re-evaluate their EDI needs, it became clear that quickly rising costs and a lack of adaptability meant that their legacy systems were no longer a suitable option.

“With the products and services from Data Interchange, we have all the possibilities of EDI connectivity and the maximum capacity of integration with our ERP.”

Requesting the assistance of Data Interchange, SMR needed a secure and flexible in-house solution to accommodate their expanding business and increasing number of customer connections.

Combining the messaging exchange services of Odex Enterprise and the managed global connectivity of the Dinet Integration Network, Data Interchange were able to tailor a solution that matched SMR's business requirements.

The implementation of Odex Enterprise allowed SMR to schedule and manage message transfers with their various trading partners. Connecting SMR's solution to Data Interchange's

global messaging platform, Dinet Integration Network also allowed SMR to connect to multiple trading partners across the globe using a single managed connection. This ensured the continued and secure availability of trading partner communication at all times.

The Data Interchange solution allowed SMR to take complete ownership over their EDI processes and benefit instantly from significant cost savings of more than 50% in comparison to their previous, outsourced EDI model.

The first-class EDI expertise and product training provided by Data Interchange also created cost

savings for SMR in terms of giving staff the ability to understand and resolve routine EDI issues, minimizing errors in the process and the need for specialized personnel.

With an increased agility to meet their evolving EDI demands, SMR are now in a position to see their EDI processes adapt and grow with their business. As Eusebio Llesma, EDI Manager at SMR remarked,

“With the products and services from Data Interchange we have all the possibilities of EDI connectivity and the maximum capacity of integration with our ERP.”



Client: SMR

Web: www.smr-automotive.com

Number of Employees: 9,300

Country: Germany

Industry: Automotive

Customer Profile

Samvardhana Motherson Reflectec (SMR) is one of the largest manufacturers of rear-view mirrors for passenger cars in the world. With a worldwide network of manufacturing plants, design centres and representative offices on five continents, SMR is “local” to more than 80% of the global automotive industry.