



Turning previous ISDN infrastructure into a PAYE EDI Filing Solution

RPMI Limited is a major UK pension administration company who for the last 45 years, have sought to provide superior solutions for their customers. Primarily responsible for administering the Railways Pension Scheme, they also administrate for many other third-party client pension schemes and manage assets in excess of £20bn.

As a major pension provider, RPMI Limited regularly exchanges files with HM Revenue and Customs (HMRC). Looking to update their legacy system and reduce costs, RPMI approached Data Interchange and asked them to assist through the use of their PAYE EDI Filing Solution.

“ I would have no hesitation in recommending this new system. Data Interchange installed, configured and tested the system quickly and professionally, and provided excellent onsite training.”

Guy Penrose
RPMI Senior Analyst



Client: RPMI

Web: www.rpmi.co.uk

Number of employees: 200

Country: United Kingdom

Industry: Financial services

Customer Profile

RPMI is an award-winning pensions administrator with over 45 years experience and dedicated to delivering consistently high levels of service. Providing bespoke administration solutions, exceptional support services and unique technological innovation, RPMI deliver true client care.

Having been a customer of Data Interchange for a number of years, it was a natural step for RPMI to approach Data Interchange to provide a PAYE EDI Filing Solution. Data Interchange identified that the main problem experienced by RPMI revolved around their ISDN-based legacy infrastructure. This meant that transmitting a large number of files to HMRC was both insecure and took a long time which incurred significant call charges.

By removing RPMI's legacy ISDN infrastructure, Data Interchange were able to ensure significant cost savings by decommissioning the ISDN line and eliminating ISDN call charges. The solution also increased file security with HMRC and enabled the use of a fast Internet connection, leading to faster file transfer and creating leaner and more efficient business processes for RPMI, crucial to meet PAYE filing deadlines.

Speaking about RPMI's new PAYE EDI solution, Guy Penrose, Senior Analyst at RPMI was particularly impressed with the speed, professionalism and expertise of Data Interchange and said, "I would have no hesitation in recommending this new system". Expanding on his satisfaction further, he commented that, "Data Interchange installed, configured and tested the system quickly and professionally, and provided excellent onsite training."