

Junior IT Support Technician

Job type: Full time

Location: Peterborough

Salary: £20,000 - £26,000

Data Interchange is a multinational company with 30 years' experience in developing and supporting Business Integration solutions and services for a wide range of customers. To support our continued expansion, we are seeking a motivated and passionate Junior IT Support Technician to join our existing Infrastructure team.

The successful candidate will work on a mix of project delivery (typically implementing new hardware/software) and operational work (monitoring, maintaining and fixing existing IT systems). New employees are given a training plan and allocated an experienced mentor to ensure that they are adequately supported to achieve their full potential.

Your responsibilities will include:

- To work on internal IT projects
- To assist internal users with any IT related issues
- To assist in the administration of systems to ensure that all SLAs are met
- To communicate with members of various departments across all offices

Successful candidates will have:

- Experience of Windows operating systems
- Experience of TCP/IP networking
- Excellent communication and problem-solving skills
- A passion for IT evidenced by past experience and action

The following would be beneficial, though not essential

- Experience of Microsoft Hyper-V (or equivalent virtualisation technologies)
- Experience of Microsoft SQL Server
- Experience of Checkpoint Firewalls

Alongside a competitive salary and benefits, we also offer the following:

- Individual training allowance/study support
- Company pension contribution
- Generous holiday allowance
- Regular, subsidised staff social events
- Free parking
- Games room
- Excellent career progression opportunities

To apply for this position, please forward a copy of your CV and covering letter to careers@datainterchange.com